



Workplace Attitude Indicator

January 2014

Your ability to do your work competently is based on your aptitude and skills. But the way in which you carry out your skills has a lot to do with your attitude. Your skills may not affect your attitude, but your attitude will definitely affect the way you perform your skills at work.

Attitudes are something that we develop over time; they are not just produced on the spot. They are emotional responses based on what we believe about something or someone. Maybe an event happened where you were treated wrongly by a coworker, supervisor, or a family member. As you processed this you formulated a belief about what happened. Whether good or bad, over time you formed an attitude about that particular person or event as you mentally and emotionally rehearsed this belief resulting from the hurt. Sometimes we don't realize how deeply rooted these emotions are until something happens which sets them off. We can also take on attitudes as we observe other people's manners and become accustomed to them over time. This is true of the workplace, and if we are not careful we can adjust ourselves to live and work with the prevailing attitudes around us.

Though we often talk about having good attitudes, let's look at just a few beliefs about our work that are sure to create a bad attitude in a matter of time:

1. *My work is spiritually meaningless; it is only worth a paycheck to me.* Having this perspective about work can cause you to display the attitude that you really do not care about the circumstances around you, projecting an attitude of: "Don't bother me, I am here just to do my work and go home."

2. *Company leadership shows preference to certain individuals or groups.* Well, there could be some truth to this, but responding wrongly to this kind of

treatment could affect our work performance; it can actually be detrimental to our relationships with coworkers. So, do we just let it slide and ignore such attitudes? No! Because Christians are called to show fairness and compassion to people around them at work, mirroring Christ's character.

3. *Everyone is only in it for themselves, so why should I care about anyone except myself?* With today's problems in the workplace, this belief is like a subtle undetected virus, and it permeates many a

workplace. It shows itself when we respond to things considering only our own interests and no one else's. We may even put on a spiritual guise, making it look like we are defending important issues, but in reality it is to promote our own interests first and foremost.

Attitudes do affect your work and your relationships at work. Because attitudes determine your effectiveness at work, why not take an inventory of the prevailing attitudes around you at work, and the ones in your own heart? You may need to evaluate the underlying beliefs that have created these attitudes. Then ask yourself how they line up with the truth of God's Word. Jesus said in John 8:32 that knowing the truth (right belief) will set you free. (PMC)

With God's guidance,
The FCAP Staff



THE FELLOWSHIP OF CHRISTIAN AIRLINE PERSONNEL

History:

The ministry of FCAP began in 1971 and was incorporated in 1973 when 50 people from eight different airlines in the United States and Canada met to consider how God wanted them to serve Christ in and through the airline industry. Since that time, the ministry of FCAP has spread in over 90 areas of the world. We do not have a membership or dues; rather we are a fellowship among Christians in the airline industry worldwide that share a common commitment and focus.



Perspective & Focus:

Most people look at work primarily as a source of income. Some even view it as a curse imposed on them as punishment from God. *The Fellowship of Christian Airline Personnel* believes that God places a high value on work and is deeply interested in our work, our performance on the job and our relationships with our co-workers. We recognize that both our work and the way we relate to people in the workplace are of great importance to God. So it is our mission: *“To represent Christ in the airlines through meaningful relationships and quality work.”*

FCAP’s two-fold purpose encourages people to *know and experience God’s presence with them at work* and to *trust Him for the enabling strength in the responsibilities and challenges of work*. We see authentic ministry in the workplace as a result of our displaying this relationship to our Lord within the sphere of our influence at work, without being coercive or self-serving.

Values:

- We value doing our work wholeheartedly as unto the Lord, knowing we represent Christ by the quality of our performance while on the job (Ephesians 6:6).
- We value intentionally engaging our faith in the workplace by expressing it in both deeds and words (1 Timothy 6:17-19).
- We value influencing the people around us by creatively building relationship with them and looking out for their interest just as we do our own.
- We value connecting the church in the workplace by seeking out other Christians, to mutually show our love for one another and our care for the people God has placed around us (John 13:35).

Making Your Connection:

Like the airline industry is all about making connections, so FCAP is all about Christians making their connection in the workplace in three basic ways:

- Connecting God’s purposes in the details of your work.
- Connecting ministry to God working through you to influence the people and circumstances of work.
- Connecting the church in the workplace in unique and creative ways, in order to extend and strengthen its influence.

- WE OFFER:**
- Training that helps Christians integrate the Christian faith into the everyday details of our work and its challenges.
 - Free publications that offer encouragement, gives focus, and provides information.
 - Support and fellowship through local groups, prayer network, training sessions, special events and conferences.



The Fellowship of Christian Airline Personnel

The ministry of FCAP is carried on by everyday ordinary people throughout the airline workplaces of the world who go to work with an extraordinary calling. The FCAP ministry does not focus on specialized people, nor are we a special interest group focusing on certain issues. We do not have a membership nor are we a club with dues. Rather, FCAP is a fellowship of Christians who identify with one another through a common focus and purpose. And we desire to demonstrate how our faith in Jesus Christ can influence the people and circumstances of our workplace. We are blessed to have both airline and non-airline people who encourage and support this ministry.

OVER TWO MILLION AIRLINE EMPLOYEES IN THE WORLD

Your Next Step:

Check on the FCAP website to see if there is a group in your area, or seek out and connect with other Christians at your workplace. Contact us at the international office for further assistance or click on “Your Next Step” on the website.



**FELLOWSHIP OF
CHRISTIAN AIRLINE PERSONNEL**

136 Providence Road
Fayetteville, GA 30215
(770) 461-9320
office@fcap.org

www.FCAP.org

Copyright © 2014 Volume 4, Issue 1